



CAMP ASSISTANT ROLE BASED IN ANTARCTICA (6 WEEK CONTRACT)

Please note that the role is a 6-week contract role and attracts a daily wage that is aligned with the candidate's experience and working in Antarctica.

The Camp Assistant is responsible for assisting with housekeeping, dining service, guest support, and camp operations to ensure White Desert's standards of hospitality and comfort are consistently met. The Camp Assistant works closely with the Guest Manager and other team members to maintain a welcoming and well-run camp environment. The Camp Assistant supports the Guest Manager in delivering a seamless, high-quality guest experience throughout their stay at the camp.

This role is integral to ensuring every guest enjoys a comfortable, memorable, and exceptional experience at White Desert's camp. If you are motivated by high standards of service and teamwork, this position offers a unique and rewarding opportunity.

The Company

- Founded 20 years ago, a unique, multi-award-winning company with high global reach (clientele and employees).
- The only company to offer a commercial private jet service to the Antarctic continent
- Renowned for their top-end luxury and exclusivity
- Extremely complex value chain with extraordinarily high logistical expenses that enable transportation to, and accommodation of guests on the continent.
- Highly seasonal business, which results in the need for careful planning in both the high and low seasons.

The Role

Guest Experience Support

- Assist the Guest Manager in ensuring all guest needs are met promptly and professionally.
- Support the preparation and upkeep of guest accommodation, ensuring rooms and pods are clean, tidy, and ready before guest arrival.
- Provide turn-down service and room refreshes as required.
- Help maintain the cleanliness and presentation of communal areas, including the entrance pod, lounge, dining room, and shower pod.
- Ensure hot and cold water thermoses and snacks are replenished and available to guests at all times.
- Assist with guest dining service, including setting up, serving, and clearing meals under the guidance of the Guest Manager.
- Support the organization and preparation of food and beverages for excursions such as treks, picnic lunches, and 4x4 outings, in collaboration with the chef and Guest Manager.
- Aid in managing guest requests and special needs, escalating to the Guest Manager when necessary.

Operational & Team Support



- Assist the Guest Manager with changeover day duties, including stocktaking of linen, towels, and loaned clothing items, ensuring accurate records and smooth transitions between guest rotations.
- Report any maintenance issues or recurring deficiencies promptly to the Guest Manager.
- Support cargo handling and runway logistics, including unloading and storage of food, housekeeping supplies, and other camp essentials.
- Collaborate with the Guest Manager and wider team to help organize additional guest activities during excursions and evening programs.
- Participate in daily camp maintenance tasks to uphold camp standards and safety.

Key Attributes & Skills

- Friendly, approachable, and guest-focused attitude.
- Strong attention to detail and pride in maintaining high standards of cleanliness and presentation.
- Ability to work effectively as part of a small team in a remote and challenging environment.
- Good communication skills and willingness to learn and take direction.
- Flexibility and resilience to adapt to changing operational demands.
- Previous experience in hospitality, housekeeping, or luxury service environments is advantageous but not essential.

General

- The above outlines the primary responsibilities for the roles/duties, is not exhaustive, and may be changed at any time, dependent upon the operational requirements of White Desert Limited and within the parameters of the position.
- In addition, there is an all-embracing expectation that each team member will work collaboratively within the team framework and that each team member is responsible for maintaining a supportive environment in line with the White Desert ethos.

Location

- Wolf's Fang, Antarctica

Please send your CV to Careers@white-desert.com.

Include the position you will be applying for in the subject line.