

# LEAD: HOSPITALITY OPERATIONS ROLE BASED IN CAPE TOWN (PERMANENT)

This role will be responsible for assisting in managing infrastructure, assets, logistics, and staff readiness in some of the world's most extreme conditions.

White Desert Antarctica is seeking a proactive and resilient person to support the delivery of seamless operations across its current and upcoming Antarctic camps. This person will step in for Manager: Hospitality Operations as needed and will be expected to travel to Antarctica to maintain continuity of operations on site.

This is an exciting opportunity to be involved in the costing and development of new camps and the continued optimization of existing infrastructure.

## The Company

- Founded 20 years ago, a unique, multi-award winning company with high global reach (clientele and employees).
- The only company to offer a commercial private jet service to the Antarctic continent
- Renowned for their top-end luxury and exclusivity
- Extremely complex value chain with extraordinarily high logistical expenses that enable transportation to, and accommodation of guests on the continent.
- Highly seasonal business, which results in the need for careful planning in both the high and low seasons.

## The Role

- Assist in managing camp infrastructure and asset tracking, ensuring optimal use and lifecycle planning across all operational sites.
- Lead and support costing efforts for both new and existing camps, including collaboration with design and construction teams.
- Deploy to Antarctica when required to oversee and ensure continuity across operational areas.
- Support budget planning, financial tracking, and reporting, ensuring expenditures align with project and operational goals.
- Assist in food and beverage planning, collaborating with procurement and logistics teams to align with seasonal demands and remote operations.
- Work closely with supply chain leads to manage inventory, shipping, and logistical coordination.
- Supervise and support on-ice hospitality and operational staff, ensuring efficiency and well-being during deployments.
- Contribute to training and staff development programs
- Participate in the development and implementation of safety and compliance protocols in close collaboration with leadership.



## The Person, required Experience, and Skills

- Minimum 2 years of asset or operations management experience, ideally in logistically complex or remote settings.
- Proven costing and budgeting experience for infrastructure or capital projects.
- Resilient, adaptable, and able to make quick, confident decisions under pressure.
- Strong leadership, organizational, and communication skills.
- Comfortable with extended periods in isolated, harsh environments.
- Willingness and capability to learn Antarctic-specific protocols and operational systems on the job.

#### General

- The above outlines the primary responsibilities for the roles/duties, is not exhaustive, and may be changed at any time, dependent upon the operational requirements of White Desert Limited and within the parameters of the position; and
- In addition, there is an all-embracing expectation that each team member will work collaboratively within the team framework and that each team member is responsible for maintaining a supportive environment in line with the White Desert ethos.

### Location

- Cape Town, South Africa
- Wolf's Fang, Antarctica

Please send your CV to Careers@white-desert.com.

Include the position you will be applying for in the subject line.